



Brian Craig
2112 Pennsylvania Avenue, NW, Suite 500
Washington DC, 20037
Brian.Craig@lewisbrisbois.com
Direct: 202.926.2904

May 14, 2021

VIA ONLINE SUBMISSION

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330

Re: Notification of Data Security Incident

Dear Attorney General Frey:

We represent Phillip Galyen, PC (“Galyen”), a law firm located in Bedford Texas, in connection with a recent data security incident described below. Galyen has notified the affected individuals of the incident. The purpose of this letter is to provide formal notice to your office.

I. Nature of the Security Incident

In March 2021, Galyen discovered malicious activity within their environment. Upon learning of this activity, they took steps to secure the digital environment and began an investigation to determine what happened. In so doing, Galyen engaged independent cyber experts to determine what happened and whether personal information may have been accessed or acquired without authorization. The investigation discovered that a malicious actor may have accessed the Galyen network without authorization. The malicious actor may have also accessed and acquired certain personal information associated with of clients and employees of Galyen. The information may include individuals’ names, dates of birth, driver’s license or personal identification card numbers, Social Security Numbers, payment account numbers, payment card information, biometric data including but not limited to medical information and history, medical diagnosis and treatment information, health insurance information, and other personal information.

Galyen is notifying the affected residents via substitute notice, which includes a notice on the Galyen website and a press release to statewide media. All impacted persons will have access to credit monitoring services.

II. Number of Maine Residents Affected

Over the course of the investigation, Galyen determined that some data was accessed within their environment. However, due to the nature of the environment and the forensic evidence available, Galyen was not able to determine exactly which information may have been accessed. Galyen's clients are primarily located in Texas, but they do have some clients throughout the country. As a result, Galyen is notifying all potentially affected Maine residents via substitute notice.

III. Actions Taken in Response to the Incident

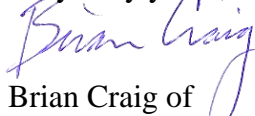
As soon as Galyen detected a potential incident, it launched an investigation, engaged a digital forensics firm, and worked to determine whether any personal information was accessed or acquired without authorization. This includes working with leading cybersecurity experts to enhance the security of their digital environment.

Galyen submitted a press release to statewide media and placed a notice of the incident on their website. Galyen is also offering identity theft protection services through IDX, the data breach and recovery services expert. IDX identity protection services include: 12 months of credit and Cyberscan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed ID theft recovery services.

IV. Contact Information

If you have any questions or need additional information, please do not hesitate to contact me at 202.926.2904 or Brian.Craig@lewisbrisbois.com.

Very truly yours,



Brian Craig of
LEWIS BRISBOIS BISGAARD & SMITH LLP